ROBERT LUNSFORD

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PROFESSIONAL SUMMARY

Aspiring Entry- Level IT Specialist with extensive experience in Client Resolution. Excellent at understanding customer needs or requirements through oral and written communications —and aligning them with IT products. Possess extensive knowledge in customer service training, technical skills, conflict resolution, attention to details, patience, and computer competencies. Able to prioritize, delegate tasks, and make sound decisions quickly while maintaining focus on the mission to effectively implement program. Performed efficient workflows and consistently maintained order. Able to seamlessly multi-task long and short-term priorities to generate desired results. Followed policies, procedures, and guidelines to assure consistent quality.

- Broadcast Domains
- WLAN Security
- Firewalls

- Systems & Security
- Access Control Lists
- Network Attacks

- Broadcast Domains
- Routing and Wireless LAN's
- IDS/IPS, VPNs

PROFESSIONAL EXPERIENCE

FRCSE | Jacksonville, FL   2018 – Present
Pnuedraulics Mechanic
- Inspected, maintained, and assembled F35 fueling components
- Build, breakdown, and test A10, F18, and H60, lube and scavenge pumps, carbon seals, and fuel controls
- Keep with naval standards to have aircraft ready for all naval fleet operations
- Maintain quality, safety, and code of conduct protocols while working with components

Amazon | Jacksonville, FL   2017 – 2018
Inbound Associate
- Inspected trailers and dock doors for proper docking procedures
- Handled all equipment, Forklift, Turret, Order Picker, and Long Cart to unload trucks, pick orders
- Used computer-based programs to problem solve broken, missing, and mislabeled products. Correct shortages and product rout to customer or other departments of facility
- Worked as an Amazon Ambassador to recruit and train new employees as well as continue training and monitor, lead, and follow amazon operating procedures

Publix| Fleming Island, FL   2015 – 2017
Bakery Clerk
- Ensured the bakery products served to the customers are fresh and stored under hygienic conditions
- Maintained stock of ingredients required for preparing bakery products
- Displayed a positive and friendly attitude towards customers and fellow team members
- Prepared bakery and specialty products such as bagels, breads, and pastries
- Performed weekly inventory of all cake decorating supplies for procurement of new inventory

Embraer Air | Jacksonville, FL   2014
Canopy Technician
- Performed retrofit mechanical, hydraulic, avionic and structure work on new G650 business class private jet
- Assembled, installed, and adjusted aircraft structure parts and system components, Rigged control cables, sectors, linkages, control surfaces, landing gear and doors, engines, cowls, aircraft entry doors and associated parts and hardware
- Managed the quality and efficiency of all installations; ensured all parts and assembly met requirements
- Used a variety of tools and equipment, including perm swage pumps, dies, line cutting tools, wrenches, checking tools, witness gauges and tools to successfully complete components and performed minor structure

MILITARY

United States Navy | Various Locations   2008 - 2012
Aviation Maintenance Mechanic

- Removed, installed, and maintained 32 helicopter turbine engines including engine fuel, oil, electrical, starting, anti-ice, compressor wash, and bore scope inspection procedures; identify, service, remove, and install helicopter main rotor, tail rotor, and transmission systems
- Completed all repairs and maintenance assignments (routine and non-routine) to company and FAA standards
- Examined and inspected aircraft components, including landing gear, hydraulic systems, and deicers to locate cracks, breaks, leaks, or other problems
- Performed electrical and mechanical troubleshooting, maintenance, and repairs for aircraft
- Trained in vibration monitoring, and installed equipment for vibration analysis
- Followed detailed procedures to perform removal and installation of aircraft components

PROJECTS

Disable Botnet
Core Competencies: Network Protocols, Reconnaissance/Enumeration, Password Cracking and Exploration, Remote Administration.

- Accessed the command and control server of a group of hackers to disable a botnet network in use to execute a widespread financial scam triggering the collapse of a national bank
- Scanned the command & control server located at myloot.com for running services, identify a vulnerable service, perform a brute force attack to obtain credentials
- Killed the web server acting as the command and control orchestrator

Stop Malicious Processes
Core Competencies: Application layer networking, Linux command line interface, packet capture, process analysis, and containment and eradication of malware

- Analyzed network traffic and stopped a malicious exfiltration process utilizing http and tcp for tunnel, malicious DNS and IP addresses, process names, and pass-the-hash lateral movement
- Captured traffic from the firewall, found and stopped data exfil of credit card and encrypted data
- Removed all artifacts of the infection and prevented the reinfection of the malicious processes

Respond to Phishing and Exfil
Core Competencies: Incident response team processes, Windows and *nix systems administration (Active Directory, Group Policy, Email), Network monitoring (Snort, Bro, Sguil)

- Conducted a risk assessment of a company's existing network structure and its cyber risk posture for possible phishing attacks
- Analyzed threat vectors used in Saudi Arabia Aramco and Doha RasGas cyber attacks
- Reviewed any detectable weaknesses to ensure no malicious activity is occurring on the network currently

EDUCATION

Bachelor of Science (B.S.), Information Technology | Maryland University

TECHNICAL SKILLS

Software: Microsoft Office (2003, 2007, 2010, 2013) Cisco IOS Command Line, Cisco Packet Tracer, Wireshark, Metasploit, NMAP, Port Scanner, Packet Sniffer, Network, Scanner, VPNs, Firewalls, Password cracking (Caine & Abel), Wifi Cracking, Rubber Ducky, Spam blockers, CLI, Shodan, OpenVAS, CVSS, CVE, Keyloggers, IPSec, Hashing, GHDB, Domain Lookup, Nessus Scanner, Access, Word, Excel, PowerPoint, OneNote, Outlook, Project, Publisher, Visio, InfoPath, SharePoint
Operating Systems: Mac / Microsoft Windows (95, 98, XP, Vista), Windows 10